

## **Privacy policy Home Invest Belgium**

Welcome to the website of Home Invest Belgium, a public regulated real estate company under Belgian law ( Belgian REIT), with registered offices at Boulevard de la Woluwe 46, B11- B 1200 Brussels, registered with the Companies Registration Office in Brussels and with VAT number 420 767 885.

This privacy policy governs the manner in which Home Invest Belgium collects, uses, maintains and discloses Personal Data from users of the website.

Home Invest Belgium is committed to protecting and respecting your privacy.

By using this website, you acknowledge that you have read the terms of this privacy policy and that you agree with the collection and the use of your information as set out in this policy. Home Invest Belgium may, at any time, revise these terms and conditions. By using this website after we post any changes to these terms and conditions, you agree to accept those changes whether or not you have reviewed them. If you do not agree to this policy, please do not use our website. It is always possible to submit a complaint to the Belgian Data Protection Authority.

Although Home Invest Belgium makes every effort to ensure that the Personal Data is accurate and up to date, this is no guarantee as regards accuracy or comprehensiveness of the Personal Data.

### *Collection of Personal Data*

In this policy “Personal Data” means information which relates to an individual and which identifies that individual either directly or indirectly.

We may collect Personal Data from you directly when you provide us with personal information, e.g. when you register on our website, sign up to receive information, fill out a survey, complete an online contact form or by corresponding with us by phone, e-mail or otherwise. The types of information we may collect from you directly include your (last and first) name, address, email address, user name, telephone number, age, date of birth, gender, user-generated content, any other personal information you voluntarily provide to us.

We (and third party service providers acting on our behalf) may use cookies and other tools ( e.g. pixel tags) to automatically collect information about you when you use Home Invest Belgium website. The types of information collected automatically may include: information about the type of browser you use, details of the web pages you viewed, your IP address, the hyperlinks you have clicked, your user name, profile picture, gender, networks and any other information you choose to share when using third party sites ( such as when you use the “Like” functionality on Facebook).

We may receive personal information about you from other legitimate sources, including information from commercially available sources such as public databases and information from third parties. The types of personal information that we may collect from such sources include your name, address, age, preferences and publicly available information such as user-generated content, blogs and postings, as permitted by law.

Generally, you can visit our website without providing any Personal Data about yourself.

By communicating Personal Data to Home Invest Belgium however you allow Home Invest Belgium to process and use your personal data for the purposes set out below.

### *Web browser cookies*

Our website may use “cookies” to enhance your experience. If you refuse these cookies, certain parts of the website will not work or will not work optimally. You can always choose to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of our website may not function properly.

### *Uses made of your information*

We may collect and use Personal Data for the following purposes:

- To carry out our obligations arising from any contracts entered between you and us;
- To provide you with the information and services that you request from us;
- To send periodic mails: we may use the email address to send you information and updates pertaining to your order. It may also be used to respond to your questions and/or requests. If you decide to opt- in to our mailing list, you will receive emails that may include information about our company, updates, related products, service information, etc. If at any time, you would like to opt-out from receiving future emails, you can always do so by using the unsubscribe button.
- To provide you with information about other services we offer that are similar to those that you have already used or enquired about;
- To notify you about changes to our services;
- To improve our website to ensure that content is presented in the most effective manner for you;
- We reserve the right to disclose Personal Data as required by law or when we believe that disclosure is necessary to protect our rights or the rights of others, or to comply with a judicial proceeding, court order or legal process.

When providing Personal Data on this website, you acknowledge that you have the necessary authorization and consent to disclose Personal Data to be used by Home Invest Belgium as described in this policy.

If we are going to use Personal Data in a manner different from the reasons set out above we will notify you and you will have the choice to whether or not we can use the Personal Data in such a way.

#### *Legal basis*

Your information is being collected and processed on the following legal bases:

- If necessary for pursuing our legitimate interests, keeping in mind that your rights are not overridden by these interests (e.g. the Personal Data is used to be able to better personalize our product offerings);
- If necessary for the performance of a contract;
- If you gave your prior express consent thereto.

#### *Legal disclosure*

We may use third party service providers to help us operate our business and the website or administer activities on our behalf, such as sending out surveys. We may share your Personal Data with these third parties for those limited purposes.

You agree that we have the right to share your Personal Data with our affiliates, public authorities (including judicial and police authorities), in the event of, for example, a cyber security incident, our suppliers of IT related services, our suppliers of marketing related services.

It might be that we disclose Personal Data if it is appropriate to achieve any of the purposes set out in this privacy policy.

#### *Rights regarding your Personal Data: access, correction, update and deletion*

You have the right to request rectification of your personal data and you can, at any time, object to the processing of your personal data for direct marketing purposes unless you have given your prior express consent thereto.

You can address your request to access, correct, update or object to the use of your personal data to [privacy@homeinvest.be](mailto:privacy@homeinvest.be). If you are currently receiving information about Home Invest Belgium and no longer wish to do so, please unsubscribe from this service by using the unsubscribe button at the end of each press release or by contacting us by e-mail at [privacy@homeinvest.be](mailto:privacy@homeinvest.be). However, note that we may need to retain certain information, for example for legal or administrative purposes (e.g. keeping of accounting records).

If our processing of your Personal Data is based specially on your consent, you have the right to withdraw that consent at any time. This includes your right to withdraw consent to our use of your information for direct marketing purposes.

You have the right to obtain from us, under certain circumstances, your information in a structured, commonly used and machine readable form so you can reuse it for your own purposes across different services.

#### *Security*

We have implemented a number of security features throughout our website in order to prevent the unauthorized release of or access to collected and/or received information. We have endeavoured to create a secure and reliable website for you, but note that the confidentiality of any communication or material transmitted to or from us or any other party via our

website or email cannot be guaranteed. We accept no responsibility or liability for the security of information transmitted via these methods. All information you provide to us is stored on our secure servers. Where we have given you a password which enables you to access certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

#### *Retention of your information*

The information we hold about you will be retained in a manner consistent with the applicable data protection legislation. In any event, your information shall not be kept longer than is necessary to achieve the purposes stated in this privacy policy, unless the processing of your information is necessary in connection with any actual or potential dispute or is necessary for us to comply with any legal or regulatory obligation.

#### *Transfer of the Personal Data*

We may transfer the Personal Data to a destination outside the EU if that is appropriate to achieve any of the purposes set out in the present privacy notice. If we do so, we will make sure that the Personal Data will be transferred ensuring an adequate level of data protection.

#### *Third-party websites*

Our website may contain links to other websites. Home Invest Belgium is not responsible nor liable for the privacy policy of these websites. You should be aware that the owners of such third-party websites might collect, use or transfer Personal Data under different terms and conditions than Home Invest Belgium.

This Policy was last updated on 25th May 2018. In order to check updates to this Policy, please consult this page on a regular basis.

The data controller under this privacy policy is Home Invest Belgium with company number BE 0420.767.885 and incorporated at Boulevard de la Woluwe 46/11, 1200 Brussels.

If you have any questions, requests or comments about this Privacy policy, please write to the following address: [privacy@homeinvest.be](mailto:privacy@homeinvest.be).

We will ask you to include a copy of your identity card or another proof of your identity to help us prevent unauthorised individuals from accessing, changing or deleting your information. We will respond to your request as soon as practically possible. If we need more than one month to respond to your request we will come back to you and let you know.

privacy@homeinvest.be